

ABOUT TEXPORT

One of the biggest and oldest garment exporters in India

Founded in 1978, Texport Industries Private Limited, or simply Texport Garments, is one of India's largest and the first full-service garment exporters. It is owned by the reputed Goenka-family and operates out of Mumbai, Bangalore, and Tirupur locations, harnessing the best geographical resources.

Texport specializes in the manufacturing of men's, women's, and children's tops and bottoms. The fashion business develops high-quality products by employing skilled and technically qualified personnel to manage their machinery and apparel production processes. Texport is internationally well-known for its ethical commitments and leadership heritage.

Employees: 15,000+

· Production facilities: 19, across India

· Production scale: Over 1.4 million garments per month

Certifications: ISO 9001:2000

TEXPORT'S OPERATIONAL CHALLENGES

Separate legacy systems, human dependencies for reconciling

Texport's decentralized applications for sourcing, finance, sales order booking, and inventory management were no match for the speed at which the firm was growing. While they had a full-fledged in-house design team to create and develop exciting collections each season, their style libraries were scattered, and designers made tech packs in excel sheets.

Over the years, Texport had also increased its production capacity with over 6,000 machines spread across 19 different factories, each fully-equipped with modern manufacturing facilities. However, there was no centralized coordination across its manufacturing units. Business teams had to e-mail instructions and requirement details to different suppliers and factory managers. Even inventory and quality checking records existed in physical formats.

What's more, budget approvals had to be managed through paper documents, which meant that even the simplest cost revisions took a few days to reflect in the senior management's dashboard. The accounting department, too, had to feed in order and purchase details manually.

On the one hand, Texport's revenue grew by leaps and bounds. While on the other hand, its scattered processes prevented inter-departmental synergies and organization-wide visibility. This is what pushed Texport to look for a one-stop-shop technological solution that would allow them to manage their fashion supply chain better.

THE WFX MAGIC FOR TEXPORT'S SUPPLY-CHAIN

Everything in one place: processes, communication, and insights

When Texport learnt about WFX ERP capabilities, they instantly knew this was it. In fact, WFX fitted Texport's business operations so well that they ended up implementing the entire technology package without any developmental customizations. "Implementing WFX was easier than we had assumed.

Their implementation team was extremely skilled,
knowledgeable, and approachable. Despite the insane scale
and complexity at Texport, we had a smooth transition to
WFX."

- Mr. Vinay Advani, IT Head, Texport mentions,

The move to WFX has helped Texport get a centralized view of all their 19 facilities across different locations. The management can see what's happening across units, departments, functions and clients in real-time through the WFX platform. The system also allows them to simplify production tracking by breaking each order cycle into small steps which can be tracked individually by respective stakeholders.

WFX has allowed Texport to digitize and automate time-killing processes at every stage of the production cycle. A far cry from the manually updated excel files, today designers at Texport can simply create digital tech packs in WFX. The style library is centralized, and merchandisers need not maintain personal hard copies of the same. Everyone can open the latest version of the tech pack at any time so that there's never any version confusion.

Thanks to WFX's well-defined costing dashboards, Texport is able perform cost-estimation quickly and in a much more straightforward way. The module allows different departments to edit budget sheets simultaneously and add their respective cost components such as processing, logistics, taxes, and so on. They can make changes based on the various processing stages (cut-stitch-pack), and the actual costs and inventory units get updated in real-time.

WFX has also significantly streamlined Texport's supplier communication. Tech packs and purchase orders are shared via the system. Texport can also automate Advance Ship Notices and invoices are directly from Purchase Orders, thereby reducing errors by 35%.

The complete end-to-end integration of the business on a central platform has also made inventory management tightly connected to sourcing, accounting, costing, and manufacturing functions. All departments have the respective access to real-time reports of inwards and outwards inventory across Texport's warehouses. Even visual inspection records for goods received are documented digitally eliminating the need for manual data entry.

One of the biggest challenges that WFX was able to solve for Texport was the integration of operations with financials. The accounting and financial module in WFX facilitates an integrated accounting system that auto-triggers credit and debit notes for returned materials and updates purchase orders and invoices based on goods received notes and quality inspection documents.

The integration of financials with operations has helped Texport in becoming more successful by saving time and eliminating the redundancy of compiling data by 85%. This means that data coming out from operations is already sanitized and validated through various process. One example of this is 4-way matching i.e., matching of price and quantity from orders, goods receipts and quality control. Therefore, the final values of data are accurate, auto-validated and sanitized with automated controls.

Thanks to WFX, Texport now enjoys a centralized view across its locations, functions, and customers - allowing us to be more efficient, quick and data-driven in our production operations.

RESULTS ACHIEVED:



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WFX has been a timely addition to our infrastructure. It has synchronized disparate processes into a single master platform where every stakeholder can perform his/her job much more efficiently and coordinate with cross-functional teams for delivering high-quality products and services, consistently.

- Mr. Bui Viet Quang

Learn more about WFX at www.worldfashionexchange.com

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